

West Ottawa Soccer Club



Dispute Resolution Policy

The West Ottawa Soccer Club (WOSC) agrees to abide by Ontario Soccer's published and approved Dispute Resolution Policy and procedures as an alternative to litigation.

Any WOSC member may initiate the Dispute Resolution process by communicating in writing to Ontario Soccer. However, they will only review disputes of a corporate or governance nature such as the calling and holding of general or board meetings, removal of members or election of Officers or Directors.

WOSC would appreciate the opportunity to resolve all disputes. In this regard the following procedures should be followed by any parties with concerns:

- Allow a 24-hour cooling off period before taking any action.
- First, approach the Program Coordinator responsible for the age group where your child is enrolled.
If you are not certain whom that person may be, please contact gm@wosc.com
- If the issue cannot be resolved by the Program Coordinator, contact the General Manager at gm@wosc.com.
- If the issue cannot be resolved with the General Manager, contact the WOSC President at president@wosc.com who will advise on additional actions that will be taken.

Note: The Dispute Resolution process is not used for game discipline. The Ontario Soccer Discipline and Appeals process must be used.

Approved by the Board of Directors on June 8, 2020.